



**SVS SECURITIES PLC
(IN SPECIAL ADMINISTRATION)
("THE COMPANY")**

**CLIENT UPDATE
10 DECEMBER 2020**

CLAIMS MANAGEMENT COMPANIES ("CMC")

We would like to remind SVS clients that you should proceed with caution if you are approached by a CMC. If you believe you may have cause to make a claim to the Financial Services Compensation Scheme ("FSCS") for mis-selling/negligence on the part of SVS Securities PLC prior to it entering Special Administration, you can contact the FSCS directly to initiate a claim **FREE OF CHARGE** using the details set out below:

FSCS Contact Details

Telephone: 0800 678 1100
Website: www.fscs.org.uk
Postal Address: Financial Services Compensation Scheme, PO Box 300, Mitcheldean GL17 1DY

CMCs offer the service of submitting claims to the FSCS on behalf of clients. However, they generally operate on a "no win, no fee" basis. This can mean that if you sign a contract with a CMC to act on your behalf, they will claim a percentage of any compensation you are awarded by the FSCS as a result of your claim. Commissions charged by CMCs can vary significantly and you should therefore consider this very carefully when choosing whether or not to engage with a CMC.

CONTACT US

The Leonard Curtis team remain on hand, should you have any questions or queries regarding the Special Administration. Should you have any queries, please do not hesitate to contact the Joint Special Administrators on **0203 457 4871** or by email at svs@leonardcurtis.co.uk.

CHRISTMAS OPENING HOURS

Please note that the SVS offices will be closed for the Christmas period from 12pm on Thursday 24 December 2020 until 9am on Monday 4 January 2021. Our Helpline Telephone number will not be answered during the Christmas period. Should you wish to email us over this period we will respond to all emails received from 4 January 2021, when our offices reopen.

REMAIN VIGILANT

We continue to encourage you to remain vigilant and to exercise caution when dealing with correspondence regarding the Special Administration. If you are in any doubt regarding the authenticity of any correspondence you may receive, please do not hesitate to contact the Joint Special Administrators on **0203 457 4871** or by email at svs@leonardcurtis.co.uk. Support is available to all clients and further information on the special administration should be sought in the first instance from www.leonardcurtis.co.uk/svs.